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I am writing to share my experience with Tim Poole as the general contractor on my new home.

Tim is someone you can trust! He has the highest level of integrity and he demonstrated that he was looking out for my best interest throughout the entire process.

While Tim was the general contractor on my home he also had crews to do some of the trades directly. He has firsthand experience with every single trade because he has done them all personally. This allowed him to screen and select the best subcontractors for each trade. He then kept a close eye on their quality every step of the way. I was kept well informed of the progress and any setbacks along with his well thought out plan to overcome them. This is an area where Tim really shined. With the complexity of building a house, issues arise, and I was always impressed with how Tim made them transparent to me where appropriate and took care of them in a professional manner stepping in to do whatever was necessary to achieve the goal.

There are thousands of decisions to be made when building a custom home. Tim involved me allowing me to make decisions on any items I wanted to be involved in. On all the other items he just took care of business resulting in the finished product being a high quality, well constructed home. When I did need to make decisions Tim guided me through the myriad of alternatives getting me to think about all aspects resulting in the best outcome.

After living in my home for several years now I have found countless examples of how he paid attention to every detail ensuring my home was constructed with the highest quality.

Tim made the process enjoyable and I am happy to recommend him as an outstanding builder and one I would use again.

Jan S. Um.