



9/1/2013

Tim Poole
TLP Enterprises Inc.

Dear Tim,

In today's world it is difficult to find professionals who deliver exceptional service and quality. As you know I am in the construction industry and have an opportunity to interact with a number of builders. I just wanted to write and thank you for the work you did on my personal home.

From planning and design through all phases of our remodel right on through completion you consistently delivered as promised. In many cases you delivered more than promised taking all the extra effort to work through the details. The craftsmanship of your work really stands out to me as well as your willingness to add the unique and more difficult details into the project that really made it stand out in quality.

It is hard to believe that we did this project over 5 years ago. You may or may not know that I recently closed on the sale of our home. For the past five years I had enjoyed every day we lived in the home and appreciated the work that you had done. It was emotional to sell my home and really made me reflect on what I liked so much about living there. When I reflected I realized how much your work had added to the livability of the space. The buyers were thrilled to get the home and loved the work that had gone into the addition. Not to mention it was the work you did that enabled us to stand out from other properties and sell quickly for a higher price. Your work added considerable value.

In addition to the work you did on my home I am so thankful for all the work you did for the friends and family I referred. Your custom homes turned out beautiful and I know they appreciated your strict timelines and reasonable pricing. I understand you have since moved to Austin but I would not hesitate to recommend you to anyone, but then you know that already since you built for my pastor, neighbor, friends and in-laws.

I can't say thank you enough. It was a pleasure to work with you and I wish you and your family the very best. You are truly an exceptional builder. If you ever need a reference feel free to use my name.

Sincerely,

Brian Harper
Owner/General Manager
Summit Cleaning & Restoration
503 949-2876



EXPECT PEAK PERFORMANCE

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